Overview

Overview	TnT Connect	Partner Essentials	Karani	Donor Elf	Support Goal
URL	tntware.com/ tntconnect	solertiae.com/ partner-essentials	karani.co	donorelf.com	supportgoal.com/
Cost	*Free*	$3-$7	$12-24	*$12.95*	$10-24
Donor Hub Integration (most common auotmated gift entry)	✓	✓		✓	
Complexity	Complex	Complex	Complex	Simple	Simple
Customer Service	Online forums	Personal service only with organization contract	Personal service	Personal service	Personal service
Internet Necessary		✓	✓	✓	✓
Automatically Sync Incoming Gifts	✓ *Takes a few clicks*	✓ *Only with org contract*	✓ *For enterprise clients*	✓	✓ *Built on request*

Contact Info

Contact Info	TnT Connect	Partner Essentials	Karani	Donor Elf	Support Goal
Customizable fields	✓		✓	✓	
Name	✓	✓	✓	✓	✓
Title	✓	✓	✓	Can self-input	
Phone	✓	✓	✓	✓	✓
Address	✓	✓	✓	✓	✓
Email	✓	✓	✓	✓	✓
Email-integrated	✓	✓	✓	✓	✓
Merge duplicats	✓	✓	✓	✓	✓
Newsletter Pref	✓	✓		✓	
Address Mailable	✓	*Can self-mark address as invalid*		✓	
Photo	✓	✓	✓		
Map mult contacts	✓	✓	✓	✓	✓
Namestorming tool					✓

Organization/ Interface	TnT Connect	Partner Essentials	Karani	Donor Elf	Support Goal
Groups	✓		✓	✓	
Tags		✓	✓		✓
Filters	✓	✓	*Limited to partner status*	✓	✓
Pre-Partnership Categories	✓	✓	*Extremely limited*	✓	✓
Partner Categories	✓	✓		✓	
Easy change status/cat.	✓	✓		✓	✓
Dashboard		✓	✓	✓	✓
Contact continual List	✓	*Adjustable in settings*	*Adjustable in settings*	✓	✓
Menu Bar	*Adequate*	*Great*	*Adequate*	*Adequate*	*Adequate*
Filtering Contacts	*Great, but complex*	*Great*	*Poor*	*Great*	*Poor*
Switching between pages	*Great*	*Great*	*Great*	*Good*	*Good*
Reporting- 13 month	✓	✓	✓	✓	
Reporting- Pledge Fulfillment	✓	✓	✓	✓	✓
Snap shot contacts view	*Limited*	✓		*Limited*	*Limited*

Integrations	TnT Connect	Partner Essentials	Karani	Donor Elf	Support Goal
Phone App		✓			
Import- from phone					
Import- from TntConnect	✓	✓		✓	
Import- from CSV	✓	✓	✓	✓	✓
Import- from Google		✓			
Export data	✓	*Limited-contact info only or pre-formatted reports*	✓	✓	✓
Exporting to phone		*App-only*			
TntWare/Donor Hub	✓	✓		✓	
Financial Software (i.e. quick books)	*Via DonorHub*	*Via DonorHub*		*Created on demand*	*Created on demand*
Google Calendar		✓			✓
MailChimp	✓	✓	✓	✓	
prayerletters.com	✓	✓	✓	✓	
Chalkline	✓	✓			
Coaching Report	✓	✓		✓	✓

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Relationship/Tasks	TnT Connect	Partner Essentials	Karani	Donor Elf	Support Goal
Communication History	✓	✓	✓	✓	✓
Gift/Presents to Patners	✓		✓	Can self-input	
Thank	✓	✓	✓	Can self-input	✓
Text	✓	✓	✓	Can self-input	✓
Call	✓	✓	✓	Can self-input	✓
Facebook	✓	✓	✓	Can self-input	✓
Notes	✓	✓		✓	✓
Set tasks	✓	✓	✓	✓	✓
Log past history	✓	✓	✓	✓	✓
Task due date	✓	✓	✓	✓	✓
Group log	✓	✓	Can self-input multiple people, but not a specific group	✓	

Notifications	TnT Connect	Partner Essentials	Karani	Donor Elf	Support Goal
Special Gift	✓	✓		✓	✓
Missed a gift	✓	✓		✓	✓
Started Giving	✓	✓		✓	✓
Gave less than pledge	✓	✓	✓ Tracks but no automatic notifications or tasks	✓	Unknown
Restarted giving	✓	✓		✓	Unknown
Incorrect mailing address	✓	✓			
Invalid email	✓	✓			
No call in 6-12mo		✓	✓		
No thank in 6-12 mo	✓	✓	✓	✓	
Expected annual gift		✓			
Email notifications		✓	✓	✓	
Email weekly summary				✓	

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Finances

Finances	TnT Connect	Partner Essentials	Karani	Donor Elf	Support Goal
Automatically Sync Incoming Gifts	✓ *Takes a few clicks*	✓ *Only with org contract*	✓ *For enterprise clients*	✓	✓ *Built on request*
Pledge	✓	✓	✓	✓	✓
Partner Catagories	✓	✓		✓	
Partner Tags		✓	✓	*Can self input*	✓
Pledge frequency	✓	✓	✓	✓	✓
Giving history graph	✓	✓		✓	
Current support graph		✓	✓	✓	*Pie Chart*
Giving currency	✓	✓		*Can self input*	
Giving method	✓	✓	✓	✓	✓
Self-Input	*Great*	*Adequate*	*Adequate*	*Great*	*Adequate*

Product Service

Product Service	TnT Connect	Partner Essentials	Karani	Donor Elf	Support Goal
Cost	*Free*		*12-24*	*12.95*	*10-24*
Method of Help	*Forum*	*On-site email*	*Chat box*	*email*	*email*
Live Person Customer Service		*Only with premium level or org. contract*	✓	✓	✓
Welcome Contact	*N/A*		✓	✓	✓
Fast Response	*Good*	*unknown at time of testing*	*Great*	*Great*	*Great*
Easy help on site	✓ *(tntware.com)*	*unknown at time of testing*	✓		
Email tips and helps			✓		✓
Works off-line	✓				

Family

Family	TnT Connect	Partner Essentials	Karani	Donor Elf	Support Goal
Kids' names	✓	✓		*Can self-input*	
Kids' ages	*Can self-input*			*Can self-input*	
Deceased	✓	✓		✓	
Church	✓	✓		*Can self-input*	
Birthdays	✓	✓	✓	✓	✓
Anniversary	✓	✓	✓	✓	✓
Other info	✓		✓	✓	✓
Referred By	✓	✓		✓	✓

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