Donor Software Comparison

SRS Support Raising Solutions™

Features "X" = has "--" = doesn't have	TnT "o" = can self-input	MPDx	Karani 1=poor	Donor Elf 5=great	Simple Sam	Support Goal	
Contact Info							
CUSTOMIZABLE fields	X	--	X	X	--	--	
Name	X	X	X	X	X	X	
Title	X	X	X	o	o	--	
Phone	X	X	X	X	X	X	
Address	X	X	X	X	X	X	
Email		X	X	X	X	X	
Email-integrated	X	X	X	X*	--	X	*only within contact, not in contact summary list
Merge duplicats	X	X	X	X	--	X	
Contact Preference	o	--	--	o	--	--	
Newsletter Pref	X	X	--	X	--	--	
Address Mailable	X	--*	--	X	--	--	*can self-mark address as invalid
Photo	X	X	X	--	--	--	
Map mult contacts	X	X	X	X*	--	X	*extremely limited
Namestorming tool	--	--	--	--	X	X	
Family							
Kids' names	X	--	--	o	--	--	
Kids' ages	o	--	--	o	--	--	
Deceased	X	--	--	X	--	--	
Church	X	X	--	o	--	--	
Birthdays	X	--	X	o	--	X	
Anniversary	X	--	X	o	--	X	
Other info	X	--	X	X	--	X	
Referred By	X	X	--	X	--	X	
Organization/Interface							
Groups	X	--	X	X	--	--	
Tags	--	X	X	--	--	X	
Filters	X	X	X*	X	--	X	*limited to partner status
Pre-Partnership Catagories	X	X	X*	X	--	X	*extremely limited
Partner Catagories	X	X	--	X	--	--	
Easy change status/cat.	X	X	--	X	X	X	
Dashboard	-	X	X	X	--	X	
Contact continual List	X	X*	X*	X	X	X	*adjustable in settins
Menu Bar	3	5	3	3	4	3	
Filtering Contacts	5*	5	2	5	--	2	* complicated but incredibly expansive
Switching between pages	5	5	5	4	5	4	
Reporting- 13 month	X	X	X	X	--	--	
Reporting- Pledge Fulfillment	X	X	X	X	--	X	
snap shot contacts view	limited	X	--	limited	limited	limited	

Integrations

Import- from phone	--	--	--	--	--	--	
Import- from TnT	N/A	X	--	X	--	--	
Import- from CSV	X	X	X	X	X	X	
Import- from Google	--	X	--	--	--	--	
Export data	X	Partial*		X	--	X	*Limited-contact info only or pre-formatted reports
Exporting to phone	--	app-only	--	--	--	--	
TntWare/Donor Hub	X	X	--	X	--	--	
Financial Software (i.e. quick bo	--	--	--	X*	--	X*	*created on demand
Google Calendar	--	X	--	--	--	--	
MailChimp	X	X	--	X	--	--	
PrayerLetters.com	--	X	--	--	--	--	
Chalkline	--	X	--	--	--	--	
Phone App	--	X	--	--	--	--	
Coaching Report	--	X		X	--	X	

Relationship/Tasks

Communication History	X	X	X	X	--	X	
Gift	X	--	--	o	--	--	
Thank	X	X	X	o	--	X	
Text	X	X	X	o	--	X	
Call	X	X	X	o	--	X	
Facebook	X	X	X	o	--	X	
Notes	X	X	--	X	--	X	
Set tasks	X	X	X	X	--	X	
Log past history	X	X	X	X	--	X	
Task due date	X	X	X	X	--	X	
Group log	X	X	o*	X	--	--	*multiple people yes, not a specific group

Finances

Pledge	X	X	X	X	X	X	
Partner Catagories	X	X	--	X	--	--	
Partner Tags	--	X	X	o	--	X	
Pledge frequency	X	X	X	X	X	X	
Giving history graph	X	X	--	X	--	--	
Current support graph	--	X	X	X	X	Pie Chart	
Giving currency	X	X	--	o	--	--	
Giving method	--*	X	X	X	--	X	*direct deposit only
Automatically Input	--	X	--	X	--	X*	built on request
Self-Input	X	X*	X*	X	X	X*	*seperate page for each gif

Notifications

Special Gift	X	X	--	X	--	X	
Missed a gift	X	X	--	X	--	X	
Started Giving	X	X	--	X	--	X	
Gave less than pledge	X	X	X*	X	--	unknown	*tracks but no automatic

Restarted giving	X	X	--	X	--	unknown	notifications or tasks
Incorrect mailing address	X	X	--	--	--	--
Invalid email	X	X	--	--	--	--
No call in 6-12mo	--	X	X	--	--	--
No thank in 6-12 mo	X	X	X	--	--	--
Expected annual gift	--	X	--	--	--	--
External Notifaction	--	X	X	X	X	--

Customer Service

Welcome Contact	--	unknown	X	X	--	X
Personal Customer Service	--	X	X	X	--	X
Fast Response	N/A	5	5	5	N/A	5
Easy help on site	--	X	X	--	--	--
Method of Contact	Forum	on-site e-message	chat box	email	--	email
Email notifications	--	X	X	X	--	--
Email weekly summary	--	--	--	X	--	--
Email tips and helps	--	--	X	--	--	X

Full version with accompanying article to be released on SUPPORTRAISINGSOLUTIONS.ORG soon!